**Resolution**

An issue can be resolved in many ways, only one of them being 'Fixed'. A resolution is usually set when the status is changed. The default resolutions are listed below; note that your JIRA administrator may have customized these to suit your organization.

>**Fixed** — A fix for this issue has been implemented.

>**Won't Fix** — This issue will not be fixed, e.g. it may no longer be relevant.

>**Duplicate** — This issue is a duplicate of an existing issue. Note: it is recommended you create a link to the duplicated issue.

>**Incomplete** — There is not enough information to work on this issue.

>**Cannot Reproduce** — This issue could not be reproduced at this time, or not enough information was available to reproduce the issue. If more information becomes available, please reopen the issue.

>**Won't Do** — This issue won't be actioned. (This resolution is the same as Won't Fix, and is only available for software projects by default)

(info) Note that once an issue has been resolved (that is, the issue's Resolution field is not empty), textual references to that issue will show the key in strikethrough text.